Quick Start Guide

BG SYNC EV

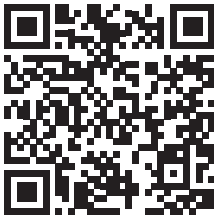
Wall Charger 2
Type 2 Socket (7.4kW)

| IP55 RATING | IK10 RATING | TYPE 2 | 3 year WARRANTY ✓ |

EVWC2S7G, EVWC2S7GG & EVWC2S7GGR

UKCA CE ⊠

Step 1

Scan here for the online installation and user guide

or visit www.syncev.co.uk/ wall-charger2-socket-7kw-manual

Step 2

Installer app download - setup the charge-point
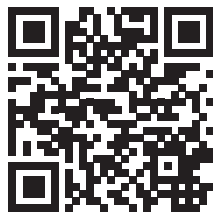
or visit www.syncev.co.uk/ installer-app

Step 3

End-user app download and setup (Monta)

Turn the page for full instructions
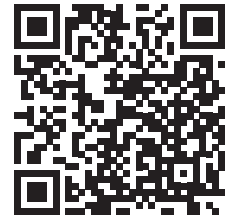
Monta is the companion app for your charge-point

Statement of Compliance

The latest Statement of Compliance and full DoC for Wall Charger 2

or visit www.syncev.co.uk/ statement-of-compliance-socket-7kw

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Environmental Protection

This symbol is known as the "Crossed-out Wheelie Bin Symbol". When this symbol is marked on a product or battery, it means that it should not be disposed of with your general household waste.

Some chemicals contained within electrical/electronic products or batteries can be harmful to health and the environment. Only dispose of electrical/electronic/battery items in separate collection schemes, which cater for the recovery and recycling of materials contained within. Your co-operation is vital to ensure the success of these schemes and for the protection of the environment.

Guarantee

BG SyncEV products are guaranteed against faulty materials and workmanship for a period of 3 years from date of delivery: products will be repaired or (at BG SyncEV's discretion) replacements will be supplied or (at BG SyncEV's discretion) a credit note will be issued.

This guarantee is subject to BG SyncEV's conditions of sale and in particular to the following conditions being met:

1. Notification of any defect is given to BG SyncEV as soon as reasonably practicable after becoming apparent, and the products then returned to BG SyncEV.

2. The products have only been operated under normal operating conditions and have only been subject to normal use.

3. No work (other than normal and proper maintenance) has been carried out to the products without BG SyncEV's prior written consent.

4. The products have been assembled, or incorporated into other goods, by a qualified and recognised electrician and only in accordance with any instructions issued by BG SyncEV.

5. The defect has not arisen from an item manufactured or supplied by a person other than BG SyncEV.

6. 3 Year warranty as standard, qualifying sites include on site warranty see the BG SyncEV website for T&C's.

If you require further technical assistance you can get in touch with our Support Team: **support@syncev.co.uk**

Hereby, BG SyncEV declares that the radio equipment type EV Smart Charger is in compliance with Directive 2014/53/EU.

BG SyncEV is a trading name of Luceco PLC.
Luceco PLC — Stafford Park 1, Telford, TF3 3BD, England | (EU) Luceco SE — C/ Bobinadora 1-5, 08302 Mataro, Spain

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Monta Smart App Setup

BG | SYNC EV

Before proceeding with the steps on this page, please ensure that the installer has already used the Installer App to connect the Wall Charger 2 to the Internet via Wi-Fi, Ethernet or 4G (4G available on EVWC2S7GG & EVWC2S7GGR), by using the QR code overleaf.

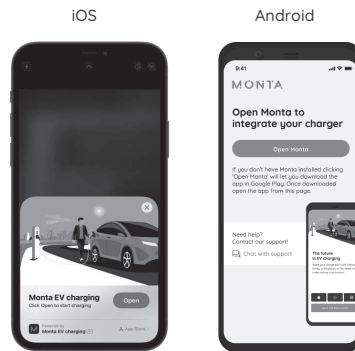**Keep this document safe for future reference.**

Download the Monta app

Scan the QR code below and follow the link or search for 'Monta EV charging' on App Store or Google Play
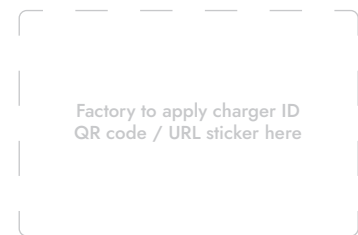

Open the app

Follow the links to open the app
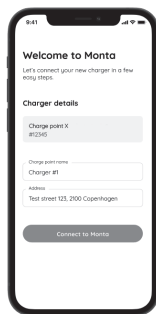
iOS   Android

Scan the QR code below

Using your smart-phone scan the Monta QR Code below.
If you're unable to use the QR, open a web browser on your smart-phone and manually type the URL below

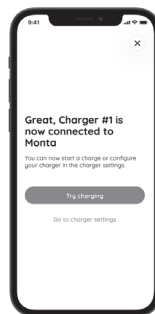*Factory to apply charger ID QR code / URL sticker here*

Connect your charge-point to Monta

Name your charge-point and set the location

Successful connection

When you reach this step, your charge-point is connected and you can use Monta to start charging

Need help with the app?

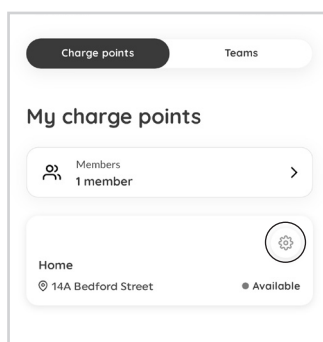Contact Monta customer support through the app or via the website **Monta.com**

Alternatively, contact the manufacturer at:

support@syncev.co.uk

or via the website at:
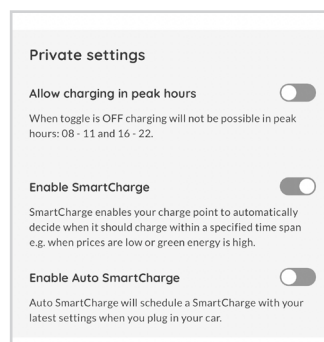**www.syncev.co.uk**

Don't need app Control? Enable Autostart!

Once your Charger is online, go into the charger settings

Change the Private access controls

Within Private access enable Auto SmartCharge/ AutoStart and save to turn on Plug and Charge Mode

How to schedule charge & get the most from your MONTA

Scan the QR code